POWER DEPARTMENT,
GOVERNMENT OF SIKKIM, GANGTOK

No.03//Power/Adm

Dated : 13.06.2024

NOTIFICATION

With the approval of the Competent Authority and in accordance with the provisions laid down under sub rule 11 of rule 4 of the Electricity (Rights of Consumers) Amendment Rules, 2024 notified by the Ministry of Power, Government of India vide notification, dated ,22nd February 2024, read with the SSERC Tariff Order, dated 13.03.2024 , the new timeline for providing a new connection or modifying the existing connection, shall be as stipulated below:

1. The maximum time period after submission of application complete in all respects, shall not exceed three days in metropolitan areas, seven days in other municipal areas and fifteen days in rural areas, within which a new connection or modification of an existing connection shall be provided.

2. Provided that for rural areas having hilly terrain, the maximum time period for new connection or modification of an existing connection, after submission of application, complete in all respects, shall not exceed thirty days.

3. Provided further that where such supply requires extension of distribution mains, or commissioning of new sub-stations, electricity shall be supplied to such premises immediately after such extension or commissioning within a period not exceeding ninety days.

The above timeline shall be complied with and implemented by all Circle Offices under the Department with immediate effect.

By order

Sd/-
PCE-cum-Secretary
Power Department

Memo No: 33

Dated: 13/06/2024

Copy to:-

1. PCE-cum- Secretary, Power Department. (for f/o kind information)
2. Secretary, SSERC.
3. Principal Chief Engineer- I, II, III & IV ,Power Department
4. Chief Engineer (East/West/North/ South /HQ), Power Department.
5. Superintending Engineer (Elect), East/West/ North/South, Power Department..
6. Joint Director (I.T), Power Department.
7. File
8. Guard File copy

14/06/24

Under Secretary
Power Department

UNDER SECRETARY
POWER DEPARTMENT
GOVT. OF SIKKIM
GANGTOK