SIKKIM

GOVERNMENT GAZETTE

EXTRAORDINARY
PUBLISHED BY AUTHORITY

Gangtok | Monday 06th July, 2026 | No. 360

GOVERNMENT OF SIKKIM
POWER DEPARTMENT

No. 33/P/GEN/97/PART-V/2022-23/779 **Dated: 06.07.2026**

NOTIFICATION

The Sikkim State Electricity Regulatory Commission vide their case No. P-01/PDS/2026 dated 30.06.2026 is pleased to revise the tariff for consumption of electricity as per Tariff Schedule annexed hereto. The revised tariff schedule is effective from 01.07.2026. It will be applicable for reading taken for electricity consumption on or after 01.07.2026.

The rate of charges, condition for supply and other matters specified in the schedule annexed hereto shall replace the existing rate and charges and corresponding provision in the existing schedule and in the existing agreement, if any, with Power Department, Government of Sikkim with effect from 01.07.2026.

This supersedes all the earlier notifications on Electricity Tariff.

BIKASH DEOKOTA
Secretary
Power Department
Government of Sikkim

TARIFF SCHEDULE FOR THE FY 2026-27

I. DOMESTIC SUPPLY (DS):

Type of Consumer:

Power supply to private houses, residential flats, Government residential buildings, Government Schools and rural homestays, for lighting, heating/electrical appliances, fans etc. for domestic purpose. This schedule can also be made applicable to the charitable organization after verifying the genuineness of their non-commercial aspects by the concerned Divisional office.

(a) Nature of service:
Low Tension 430/230 volts, 50 Hz

(b) Rate:

Units Consumption	Rupees per kWh (Unit)
Up to 50	2.40
51 to 100	3.40
101 to 200	4.40
201 to 400	4.90
401 & above	5.40

(c) Monthly Minimum Charge:

A minimum charge is a provision in rate schedule, that establishes a fixed minimum billing amount to recover the utility's cost of maintaining service availability, irrespective of actual energy consumption. It ensures that customers' bills do not fall below a pre-determined threshold, even when energy usage is minimal or zero.

Details	Rate (In ₹)
Single Phase Supply	100.00
Three Phase Supply	200.00

(d) Annual Surcharge: Annual Surcharge shall be levied every March end, only on the outstanding principal amount of electricity charges pertaining to the relevant financial year (the annual surcharge applies only to the current year's outstanding principal and not to the previous arrears or accumulated surcharge amount): 5%

If electricity supplied in domestic-premises is used for commercial purpose, the entire supply shall be charged under commercial supply.

II. COMMERCIAL SUPPLY (CS):

Type of Consumer:

Supply of energy for light, fan, heating and power appliances in commercial and non- domestic establishments such as shops, business houses, hotel, restaurant, urban homestay, 1 phase fabrication workshop (welding), 1 phase poultry farm, petrol pumps, service stations, auditoriums, cinema houses, banquet halls, nursing homes, dispensaries, doctors clinic, diagnostics lab, private schools which are used for private gains, telephone exchange, nurseries, show rooms, x-ray plants, libraries, banks, video parlors, saloons, beauty parlors, health clubs or any house of profit as identified by the Assistant Engineer/Executive Engineer concerned of the Department. In the event of exceeding connected load of 25 KVA and above, the Demand charge at the following rates shall be imposed. The seasonal consumers are allowed to install MDI meter for assessment of their monthly load profile.

(a) **Nature of supply**
Low Tension 430/230 volts, 50 Hz

(b) **Rate:**

Consumption range	**Rupees per Kwh (Unit)**	
Up to 50	5.05	
51 to 100	6.05	
101 to 200	7.05	
201 to 400	8.05	
401 & above	8.35	
Demand Charges - For those establishments whose sanctioned load is 25 KVA and above does not have independent transformer but run their unit through shared transformers.	**Rural**	**Urban**
	₹ 60/KVA/Month plus energy charges as shown above	₹ 100/KVA/Month plus energy charges as shown above

If electricity supplied in domestic premises is used for commercial purpose, the entire supply shall be charged under commercial supply. Those Consumers having connected load of 50KVA and above shall install their own independent transformer. Domestic rate (DS) will be applicable to homestay in urban area where Solar Roof Top plant of 2 kWp & above is installed.

(c) **Monthly Minimum Charge:**

A minimum charge is a provision in rate schedule, that establishes a fixed minimum billing amount to recover the utility's cost of maintaining service availability, irrespective of actual energy consumption. It ensures that customers' bills do not fall below a pre-determined threshold, even when energy usage is minimal or zero.

(i) Consumer having sanctioned load below 25 KVA shall be charged in the following rate.

Details	Rate (In ₹)
Single Phase Supply	300.00
Three Phase Supply	500.00

(ii) Consumer having sanction load of 25 KVA and above Demand charge is Monthly minimum charge

(d) Annual Surcharge: Annual Surcharge shall be levied every March end, only on the outstanding principal amount of electricity charges pertaining to the relevant financial year (the annual surcharge applies only to the current year's outstanding principal and not to the previous arrears or accumulated surcharge amount): 5%

(e) LOW TENSION INDUSTRIAL SUPPLY (LTIS):

Type of Consumer:

Power supply to the industries having 3 phase supply like poultry, hatcheries, fabrication (welding works), sheet metal works and auto workshop or any other units of such kind under small-scale industries having connected load not exceeding 25 kVA in total. In the event of exceeding connected load beyond 25 kVA, the Demand charge at the following rates shall be imposed.

(a) Nature of service:
Low Tension 3 phase, 430 volts, 50 Hz

(b) Rate:

Unit Consumption	Rupees per KVAh
Up to 500	6.91
501 to 1000	7.91
1001 & Above	8.91
Demand Charge – for those establishments whose sanction load is more than 25 KVA & up to 100 KVA does not have independent transformer but run their unit through shared transformers.	₹ 100/kVA/ Monthplus, energy charges as shown above

(c) Monthly Minimum Charge:

A minimum charge is a provision in rate schedule, that establishes a fixed minimum billing amount to recover the utility's cost of maintaining service availability, irrespective of actual energy consumption. It ensures that customers' bills do not fall below a pre-determined threshold, even when energy usage is minimal or zero.

(i) Consumer having contract demand of load 50 KVA & below shall be charged in the following rate. Rs. 500/month.

(ii) Consumer having contract demand of load above 50 KVA shall be charged in the following rate. Rs. 200/KVA/Month of sanction load.

(d) **Annual Surcharge (charge on the principle outstanding amount every March end):5%**

IV. HIGH TENSION INDUSTRIAL SUPPLY (HTIS):

Type of Consumer:

All types of supply with contract demand at single point having 3 phase supply and voltage 11 kV & above.

(a) **Nature of supply:**

High Tension 11 kV & above, 3 phase, 50 Hz

Executive Engineer should sanction the demand In the Requisition and Agreement form of the Department before the service connection is issued based on the availability of quantum of Power. The demand sanctioned by the Executive Engineer will be considered as the contract demand; however, the contract demand can be reviewed once a year if the consumer so desires. A maximum demand indicator will be installed at the consumer premises to record the maximum demand on the monthly basis. If in a month, the recorded maximum demand exceeds the contract demand, that portion of the demand in excess of the contract demand will be billed at twice the prevailing demand charges.
Energy meters are compulsorily to be installed on HT side of all transformers having capacity equal to or above 200 KVA. The meters are also allowed to install on LT side of those consumers having transformer capacity less than 200 KVA, but in such case the assessed energy consumption shall be grossed up by 4% to account for as transformation loss.

(b) **Rate:**

Units Consumption	**Charges**
Up to 250 kVA Demand Charge Plus Energy Charge	₹ 250/kVA/Month + ₹ 7.86 /KVAh
Above 250 to 500 kVA Demand Charge Plus Energy Charge	₹ 290/kVA/Month + ₹ 8.36 /KVAh
Above 500 kVA & above Demand Charge Plus Energy Charge	₹ 560/kVA/Month + ₹ 8.86 /KVAh

(c) **Monthly Minimum Charges: Demand Charge**

A minimum charge is a provision in rate schedule, that establishes a fixed minimum billing amount to recover the utility's cost of maintaining service availability, irrespective of actual energy consumption. It ensures that customers' bills do not fall below a pre-determined threshold, even when energy usage is minimal or zero.

(d) **Annual Surcharge:** Annual Surcharge shall be levied every March end, only on the outstanding principal amount of electricity charges pertaining to the relevant financial year (the annual surcharge applies only to the current year's outstanding principal and not to the previous arrears or accumulated surcharge amount): 5%

V. BULK SUPPLY (BS) (NON – COMMERCIAL SUPPLY):

Type of Consumer:

Available for general mixed loads to M.E.S. and other Military Establishments, Borders roads, Sikkim Armed Police Complex (SAP), Electric vehicle charging station, all Government Non- residential buildings, Government Hospitals, Aerodromes and other similar establishments as identified as such supply by the Concerned Executive Engineer.

(a) Nature of service:

Low Tension AC 430/230 volts or High tension 11 kV & above.
Executive Engineer should sanction the demand in the Requisition and Agreement form of the Department before the service connection is issued.

Bulk Supply consumers are allowed to install Energy Meter on LT side of transformer and assessed energy consumption shall be grossed up by 4% to account for transformation loss.

(b) Rate:

All Units Consumption	Rs /Unit
All voltage level	7.95

(c) Monthly Minimum Charge:

A minimum charge is a provision in rate schedule, that establishes a fixed minimum billing amount to recover the utility's cost of maintaining service availability, irrespective of actual energy consumption. It ensures that customers' bills do not fall below a pre-determined threshold, even when energy usage is minimal or zero.

(i) Consumer having contract demand of load 50 KVA & below shall be charged in the following rate.

All voltage level	₹ 500/month

(ii) Consumer having contract demand of load above 50 KVA shall be charged in the following rate.

All voltage level	₹ 150 /KVA/month of Sanction Load

(d) Annual Surcharge:

Annual Surcharge shall be levied every March end, only on the outstanding principal amount of electricity charges pertaining to the relevant financial year (the annual surcharge applies only to the current year's outstanding principal and not to the previous arrears or accumulated surcharge amount): 5%

(e) Consumer having contract demand of load 50 KVA and above shall have the option of installing Maximum Demand Indicator (MDI) meter at their premises if the consumer so desires.

VI. SUPPLY TO ARMY PENSIONERS:

Type of Consumer:

Provided to the army pensioners or their surviving widows based on the list provided by Sikkim Rajya Sainik Board.

(a) **Nature of service:**

Low Tension AC 230/430 volts, 50 cycles/Sec (Hz)

(b) **Rate:** Domestic supply rate is applicable.

(i) Up to 100 units: **To be billed to Secretary, Rajya Sainik Board**

(ii) 101 and above: **To be billed to the Consumer**

Minimum charge, surcharge, and rebate etc. will be applicable as per domestic supply category.

VII. SUPPLY TO BLIND:

Type of Consumer:

Service connection provided to a house of a family whose head of the family is blind and the same is certified by the National Association for Blinds.

(a) **Nature of service:**

Low Tension AC 230/430 volts, 50 cycles/Sec (Hz)

(b) **Rate:** Domestic supply rate is applicable.

(i) Up to 100 units: **To be billed to Secretary, Social Welfare Department**

(ii) 101 and above: **To be billed to the Consumer**

Minimum charges, surcharges, and rebate etc. will be applicable as per domestic supply category.

VIII. SUPPLY TO THE PLACES OF WORSHIP (PW):

Type of Consumer:

Supply of power to Gumpas, Manilakhangs, Tsamkhangs, Mandirs, Churches, and Mosques as identified by the State Ecclesiastical Department.

(a) **Nature of service:**

Low Tension 430/230 volts, 50 cycles/Sec (Hz).

(b) **Rate**: Domestic supply rate is applicable

(i) **Up to 100 units:** **To be billed to Secretary, Ecclesiastical Department (Registered under State Ecclesiastical Affairs Department)**

(iii) **101 and above:** **To be billed to the Consumer**

Minimum charges, surcharges, and rebate etc. will be applicable as per domestic supply category.

IX. PUBLIC LIGHTING ENERGY CONSUMPTION CHARGES

It has been decided that the electrical energy consumption charges of public lighting, street light etc. in urban area shall be paid by the Urban Development & Housing Department/Municipal Corporation. Similarly, the consumption of electrical energy for street fight etc. in rural areas shall be paid by the concerned Panchayat / Rural Management & Development Department. The necessary meter/metering equipments shall be provided by the Power Department and for which the standard (Tariff Schedule) charges are also applicable in accordance with rules and regulations of the Department.

(a) **Rate:**

Category	Rate
Public Light	₹ 7.46 /KWH

X. TEMPORARY SUPPLY:

Type of consumer:

The Assessment of energy consumption shall be on the basis of recorded meter reading and not on average basis, however if the connection is being taken for less than one month, an advance payment should be taken from the consumer as per his/her connected load based on the average system of calculation shown in the tariff schedule.

Approval of the Temporary Supply and its duration will be the discretion of the Assistant Engineer of the Department.

In notified Municipal towns viz Gangtok-Ranipool, Mangan, Singtam, Rangpo, Jorethang, Naya Bazar, Namchi and Gyalshing where pre-paid meters are being installed, the temporary connection shall only be provided through pre-paid energy meter for consumers having connected load below 45 KW.

(a) **Nature of Service:**

Low tension 430/230 volts, 50 Hz
HT, AC 11 kV whichever is applicable and possible at the discretion of the department.

(b) Rate:

Twice the Tariff under schedule DS/CS/LTIS/HTS for corresponding permanent supply (**Temporary supply connection shall not be entertained without energy meter**). Two months assessment on sanction load shall have to be paid in advance as security deposit before taking the connection.

XI. ADDITIONAL BENEFIT FOR CONSUMERS HAVING PREPAID METERS

(i) 1% rebate on energy charge will be allowed to consumers having prepaid meters.
(ii) No meter rent shall be charged to the consumer having pre-paid meter.
(iii) Vending charge of Rs 17/meter/month which is inclusive of all taxes shall be applicable only for Pre-paid Meter
(iv) The above shall be consonance to the Gazette Notification No. 28 dated 04/02/2020 along with any amendments therein with respect to the prepaid consumer.

XII. SCHEDULE FOR MISCELLANEOUS CHARGES

1. Service Connection

Following procedures should be strictly followed while giving the new service connection. On receipt of written application with requisite, Revenue Stamp from any intending consumer addressed to the Assistant Engineer (Commercial/Revenue) the department will issue the Requisition and Agreement form of the Department. This form will be issued on production of BR in the following rates for offline application.

Consumer Category	DS/CS	LTIS/ BS	HTS
Rate (in Rs.)	100.00	200.00	300.00

He/ She will complete the form in all respect and submit to the office of the Assistant Engineer. Assistant Engineer will issue the service connection estimate with the approval of the Executive Engineer. If the Substation of the area or any other connected Electrical network is under capacity, the department can decline the service connection till the capacity is increased as required. If the demand is more than 25 kVA the Department reserves the right to ask the applicant to provide suitable substation at his/her own cost.

The Power Department also reserves the right to disconnect the service connection of any consumer if he/she increases the load above sanctioned load without written approval of the Department and will be treated such cases as theft of power.

a. Single connection will be provided to the legal landlord of the building. However, an additional connection can also be given in the name of his/her legal heir subject to production of valid agreement by the landlord stating that he/she shall take the responsibility to clear all the electricity dues created thereof by his legal heir before the close of every financial year.

b. In case the flat or part of the private building is occupied by Government /Semi Government /Government Undertakings offices, separate service connection in the name of head of office can be given with the approval of the concerned Executive Engineer.

c. ₹ 100.00 per certificate shall be charged for issuing NDC (No dues certificate), NOC (No objection certificate) or any other kind of certificate to be issued to the consumer by the Department.

XIII. METER RENT /MONTH

(i)	Energy Meter	Amount
(a)	Single Phase	₹ 40.00
(b)	Three Phase	₹ 80.00
(ii)	Maximum demand indicator	₹ 200.00
(iii)	Time switch	₹ 150.00

XIV. TESTING OF METERS

i)	Energy Meters Single Phase/Three phase	₹ 200
ii)	Other Metering Instruments	₹ 250

XV. DISCONNECTION & RECONNECTION CHARGES

(i)	DS and CS category	₹ 150.00
(ii)	LTIS, HTS & BS category	₹ 250.00

Unless otherwise demanded by the Department replacement of meters or shifting the position of meter boards etc., can be entertained exclusively on the specific written request by the consumer against a payment of ₹ 100.00 each time which does not include the cost of requirement and labour and the same will be extra.

XVI. REPLACEMENT OF FUSES

Service for replacement of fuses in the main cut-outs available against the following Payments: -

(i)	Low tension	Single phase	₹ 30.00
		Three phase	₹ 40.00
(ii)	High tension		₹ 50.00

XVII. RESEALING OF METERS

If by any reason the seal affixed in the meter or cutouts installed and secured by the Department are found tampered, the Department reserves the right to disconnect the service connection immediately and impose penalty as applicable under The Indian Electricity Act, 2003. In addition, the consumer is liable for payment as resealing charges @ ₹ 50.00 per call of each service.

XVIII. SECURITY DEPOSIT

Security deposit shall be deposited, by the consumer, in the following rates for the meters provided by the Department.

1	Electronic Meter	3 phase	₹ 500.00
		1 phase	₹ 200.00
2	Electromagnetic Meters	3 phase	₹ 150.00
		1 phase	₹ 75.00

The Security deposit will be forfeited and the line will be disconnected if the consumer tampers the meter. The line will be reconnected only after the fresh security deposit is deposited and other applicable charges are paid along with the penalty.

All HTIS consumer shall deposit security amount equivalent to two months anticipated bill inclusive of demand charge and energy charge. The security deposit shall be in the form Fixed Deposit from State Bank of Sikkim/ Scheduled Banks in the name of Secretary, Power Department. In case of default in payment, the same shall be adjusted against the electricity dues. In such case the consumer again has to re-deposit the security amount.

XIX. OTHER CONDITIONS FOR SUPPLY OF ELECTRICAL ENERGY

a. Meter found out of order

In the event of meter being found out of order (which includes meter ceasing to record, running fast or slow, creeping or running reverse direction) and where the actual errors on reading cannot be ascertained the meter will be declared faulty and the correct quantum of energy consumption shall be determined by taking the average consumption for the previous three months.If the average consumption for the three months cannot be taken due to the meter ceasing to record the consumption or any other reason, then the correct consumption will be determined based on the average consumption for succeeding 'three months (after installation of meter) where any differences or dispute arise as to the correctness of meter reading or bill amount etc. then the matter shall be decided by the concerned Chief Engineer of the Department upon the written intimation either from the concerned Executive Engineer or from concerned consumer end. However, the bill should be paid on or before the due date. The amount so paid will be considered as advance to the credit of the consumer's account until such time as the billed amount in dispute is fully settled. After determining the correct consumption due billing will be made and necessary adjustment shall be done in the next bill issued. This method shall be applicable to all categories of consumers.

b. Defaulting consumer

The Department shall not give any type of service connection to a defaulting consumer.

c. **Fixing the position of meter/metering equipment**

During the inspection of Assistant Engineer of the Department the point of entry of supply of mains and position of meter, cut-out/metering equipments etc. will be decided and should not be changed later on without written permission from Department.
The Department will in no case fix neither the meter, main cut-out or metering equipments nor allow the same to remain in any position where the employees are prohibited from entering into or where there is difficulty of access for employees.

d. **Notification/Application before connection**

The consumer must submit an application for new service connection or should apply for additional power supply well in advance for domestic and commercial purpose. In the case of HTS/LTIS/BS consumers, long period notices which may extend to six months or more may be required to enable the Department to make necessary arrangement for such supply, which will subject to its availability in the system. The Assistant Engineer of the area will issue seven clear days notice to the applicant for inspecting his/her premises to verify the feasibility of providing power supply.

e. **Sketch of the premises**

i. A neat sketch of the premises should be submitted for internal electrification of the building showing the light points, light plug points, power plug points, fan/exhaust fan points, main isolator position, distribution Control system location and other fittings etc.

ii. In the case of industrial/workshop etc. the consumer should submit a neat sketch showing the location of all E&M equipments and its motor capacity if any etc. in addition to the above.

f. **Load sanction**

Depending on the availability of the quantum of electrical energy in the system, the load shall be sanctioned for all categories of consumers by the authorized officer of the Department.

XX LAND - Free of cost for service connection and other associated facilities:

The consumer shall provide the necessary land to the Department belonging to his/her on free of cost basis and afford all reasonable facilities for bringing in the direct cables or over head lines from the Department's T&D system for servicing the consumers but also cables or overhead lines connecting 'the Department's other consumers and shall permit the Department to provide all requisite switch gear thereto on the above premises and furnish supply to such other consumers through cables/ overhead lines and terminals situated on the consumer's premises.

XXI. ACCESS TO PREMISES AND APPARATUS

(a) If any consumer obstructs or prevents departments authorized officers/ employees in any manner, from inspecting his/her premises at any time to which the supply is afforded or where the electrical installations or equipment belonging to the Department or the consumers situated in such premises and if there is scope of suspecting any malpractice, the authorized officer; employees of the Department may disconnect the power supply forthwith without notice and keep such power supply disconnected till the consumer affords due facilities for inspection. If such inspection reveals nothing to undertake any malpractice or pilferage, the Department then restore the power supply to his/her premises.

(b) If such inspection reveals any commission of malpractice as specified in the "Malpractice clauses mentioned below, this may be dealt as per the relevant clauses which are indicated in the sub-head of malpractice.

(c) The Department shall not be responsible for any loss or damage or inconvenience caused to the consumer on account of such disconnection of supply.

XXII. INTERFERENCE WITH SUPPLY MAINS AND APPARATUS

(a) A consumer shall not interfere with the supply main or apparatus including the metering arrangement, which may have been installed in his/her premises.

(b) The consumer shall not keep connected to the department supply system if any apparatus to which the Department has taken reasonable objection or which the Department may consider likely to interfere or affect injudiciously the Departmental equipment installed in his/her premises or the Department's supply to other consumer.

(c) The consumer shall not keep the unbalanced loading of three phase supply taken by him/her from the Department.

(d) The consumer shall not make such use of supply given to him/her by the Department as to act prejudicially to the Department's supply system in any manner whatsoever.

XXIII. MALPRACTICE

(i) Contravention of any provision of the terms conditions of supply the Indian Electricity Act 2003, the Indian Electricity Rules 1956 or any other law/rule governing the supply and use of electricity regulating order shall be treated as malpractice and the consumer indulging in any such malpractice shall be liable at law/rule/order, subject to generality as above.

(ii) Cases mentioned hereunder, shall be generally treated as mal practice: -

(a) Exceeding sanctioned/contract load authorized by the Department without the permission of the Department.

(b) Addition, alteration and extension of electrical installation in the consumer's premises without permission of the Department or extension to any premises other than the one for which supply sanctioned/ contracted for.

(c) Unauthorized supply of electricity to any service which is including the service line disconnected by the Department against electricity revenue arrear or any other offended clauses and the same service line reconnected without permission of the Department.

(d) Non-compliance of orders in force imposing restriction of use of energy for rational and equitable distribution thereof.

(e) Use of electricity for any purpose other than that for which supply is contracted /sanctioned for.

(f) Resale of energy without the permission of the Department.

(g) Theft of energy.

(h) Obstruction to lawful entry of authorized officer/employee of the Department into consumer's premises.

(i) Interfering and tampering with the meter and metering system.

XXIV. PAYMENT OF COMPENSATION FOR MALPRACTICES

Where a consumer is found to be indulging in malpractice with regard to use of electricity and use of device to commit theft of energy etc. the Assessing Authority of the Department will decide about the payment of compensation amount to be imposed against such consumer as per the relevant rules and regulations.

XXV. INSTITUTION OF PROSECUTION

Any officer/employee authorized to inspect and deal with cases of malpractice and theft of energy may launch prosecution as an aggrieved person as mentioned in section 135 & 150 of the Indian Electricity Act 2003.

XXVI. READING OF METER AND PREPARATION OF BILL

(a) The meter reading will be taken once in a month. The reading of meter will be recorded by meter reader in a card provided near the meter box which is open to the consumer for inspection. Bill for energy consumption charges will be prepared based on the reading noted in the card.

(b) Any complaint with regard to the accuracy of the bill the same shall be intimated immediately by the consumer to the Assistant Engineer, who has issued the bill quoting the bill number/ account number, date etc.

(c) If the consumer does not receive the electricity bill, he shall inform the Assistant Engineer concerned about non-receipt of his bill and in such representation, a copy will be supplied to him.

XXVII. DISCONNECTION OF SUPPLY FOR NON-PAYMENT OF ELECTRICITY BILL AND LEGAL ACTION

If the consumer fails to pay any bill presented to him/her the Department shall be at liberty to take action under sub- section (1) of section 56 of Indian Electricity Act 2003 for disconnection of supply. The disconnection notice is printed in the bill form and further notice will not be issued by the Department for disconnection. If supply is disconnected, surcharge shall be levied only for the current financial year and shall not be charged thereof.

XXVIII. FAILURE OF POWER SUPPLY

The Department shall not be responsible for loss, damage or compensation what so ever out of failure of supply.

XXIX. RESTRICTION OF POWER SUPPLY

The supply of electricity is liable to be curtailed or staggered or cut off all together as may be ordered by the State Government or any other enactment as amended from time to time governing the supply and use of electricity.

XXX. CONSUMER NUMBER

Consumer number is given to all the consumers. The same is written in the Meter reading card also. Consumer must know his/her consumer number and should quote the same while corresponding with the Department for prompt attention by the Department.

XXXI. FUSE CALL

In case the department's main fuse or fuses fail, the consumer or his representative may give the intimation in the adjacent control room either in person or through phone. Employees bearing the identity card of the Department are allowed to replace those fuses. Consumers are not allowed to replace those fuses and they will render themselves shall be liable to pay heavy penalty if the Department's seals are found broken.

In attending the fuse – off calls. Top most priority will be given to cases of fire due to short circuit, accident, arcing in consumer's main etc.

XXXII. THEFT OF POWER

Theft of power is a criminal offence under electricity Act. Whosoever commits the theft of power shall be punishable under relevant Section of IE Act 2003.

XXXIII. SUPPLY WITHOUT METER

Where a supply to the consumer is given without meter the consumption of Electrical Energy in kWh will be computed in the manner indicated below:

1. **Government office building: Sanctioned load (kW) x 6 hrs x 30 days x 60/100**

2. **Other Consumers: Sanctioned load (kW) x 8 hrs x 30 days x 60/100**

XXXIV. SUBSIDY

The subsidy will be provided based on the subsequent Notification issued by the Government and as amended time to time.

XXXV. OTHER CHARGES

a. Wheeling Charges

Wheeling Charges (Rs/kWh)	0.63

b. Cross Subsidy Surcharge

Category of Open Access Consumer	Voltage level	Cross Subsidy surcharge (Rs. /Unit)
HT	For 1MW	1.78

c. Open Access Transmission Charges.

Sl. No.	Particulars	Rate
1	Open Access charge (Rs. /MW/Month)	2,25,000.00
2	Open Access charge (Rs. /MW/Day)	7397.00

d. Time of Day Tariff (ToD) Applicable to High Tension Supply (HTS)

00.00 hrs to 05.00 hrs (5 hours) Off Peak	0.40/KVAh less than Normal Tariff
05.00 hrs to 8.00 hrs (3 hours) Morning Peak hour	1.00/KVAh more than Normal Tariff
17.00 hrs to 20.00 hrs (3 hours) Evening Peak hour	1.00/KVAh more than Normal Tariff

XXXVI. INSTALLATON OF SMART PRE-PAID METER

a. Consumer has to bear the expenditure incurred in replacement of new meter if found defective once installed by the Department other than manufacturing defects or damage arising from system faults.

Cost of smart pre-paid meter	Rs 6000.00
Installation charge	Rs. 1200.00

XXXVII. Service Connection Charges for Electrified Areas up to 150 KW (Within the Distribution Network)

1. Low Tension, Single Phase, for load up to 10kW, (Overhead line)								
Registration Fee (₹)	Meter Inspection, Testing and Connection Charges (₹)	Cost of Materials (₹)	Type of meter/Cost of Meter (₹)			Service Connection Charges (₹)		
			Prepaid	Postpaid	Smart Prepaid	Prepaid	Postpaid	Smart Prepaid
300	500	12691	5000	751	6000	18491	14242	19491
2. Low Tension, Single Phase, for load up to 10kW, (Underground cable)								
Registration Fee (₹)	Meter Inspection, Testing and Connection Charges (₹)	Cost of Materials (₹)	Type of meter/Cost of Meter (₹)			Service Connection Charges (₹)		
			Prepaid	Postpaid	Smart Prepaid	Prepaid	Postpaid	Smart Prepaid
300	500	49780	5000	751	6000	55580	51331	56580
3. Low Tension, 3 Phase (For load more than 10 kW and up to 50 kW)								
Registration Fee (₹)	Meter Inspection, Testing and Connection Charges (₹)	Cost of Materials (₹)	Type of meter/Cost of Meter (₹)			Service Connection Charges (₹)		
			Prepaid	Postpaid	Smart Prepaid	Prepaid	Postpaid	Smart Prepaid
300	700	66382	5000	1063	6000	72382	68445	73382
4. Low Tension, 3 phases with C.T. For load above 51kW and up to 150 kW								
Registration Fee (₹)	Meter Inspection, Testing and Connection Charges (₹)	Cost of Materials (₹)	Type of meter/Cost of Meter (₹)			Service Connection Charges (₹)		
			Prepaid	Postpaid	Smart Prepaid	Prepaid	Postpaid	Smart Prepaid
300	2000	123737	5000	1609	6000	131037	127646	132037

5. H.T. Supply up to 150 kW with C.T and P.T Unit								
Registration Fee (₹)	Meter Inspection, Testing and Connection Charges (₹)	Cost of Materials (₹)	Type of meter/Cost of Meter (₹)			Service Connection Charges (₹)		
			Prepaid	Postpaid	Smart Prepaid	Prepaid	Postpaid	Smart Prepaid
300	15000	123737	5000	1609	6000	144037	140646	145037

Note:

1. Cost of material is excluding GST and as per the latest Schedule of Rates/Market Rates.

2. Consumers shall have the option to self-purchase the materials. In case of self-purchase, meter inspection, testing and connection charge shall be applicable to the consumer.

3. Service connection to H.T supply consumers shall be provided as per the Distribution System Load bearing capacity in electrified areas, if existing sub-station is overloaded additional cost for associated materials shall be applicable as per site condition.

4. Installation, upgradation & integration charges of smart meter Rs.1200.00